

PULSEWAY RMM: ESSENTIAL ONBOARDING

Hassle-free setup and assistance to get you started with Pulseway.

OVERVIEW

Pulseway's Onboarding is designed for new customers on the Pulseway Remote Monitoring and Management software. With the help of an Implementation Specialist, you will receive both technical guidance to properly configure and deploy Pulseway, and assistance to leverage the many features and tools that the platform has to offer.

KEY DETAILS

Price: \$295

Setting: Remote

Time allocated: 2 hours

Level: All Levels

WHAT'S INCLUDED

The onboarding is done with your Pulseway Account and on your IT environment

RMM Overview

- Solution architecture

Agent deployment and configuration

- Setting up accounts
- Deployment through GPO (if applicable)
- Sharing systems with user accounts
- Group policies
- Groups, tags and scopes

Reports and Automation

- Configure and schedule reports
- Configure and schedule automation tasks

Security

- Device policies
- Audit log
- 2FA

Add-Ons

- Antivirus (if applicable)
- PSA (if applicable)

Questions and Answers with the Implementation Specialist

Answer any other outstanding questions or queries that have not been covered in the previous segments



For more information or further help contact us at support@pulseway.com