PULSEWAY RMM: ADVANCED ONBOARDING

Personalized setup and deployment assistance for getting started efficiently with Pulseway.

OVERVIEW

Pulseway's Advanced Onboarding is designed for new customers on the Pulseway Remote Monitoring and Management software who want a personalized implementation experience with advanced techniques. With the help of an Implementation Specialist, you will receive dedicated guidance to ensure that Pulseway works to its optimum best to monitor and manage your IT environment. Your Onboarding will also cover advanced features such as SNMP monitoring, advanced alerting, API implementation and IT automation.

KEY DETAILS

Price: Starting from $495
Setting: Remote
Time allocated: 4 hours
Level: Enterprise and Enterprise MSP

WHAT'S INCLUDED

The onboarding is done with your Pulseway Account and on your IT environment

Discovery call

Implementation plan review

RMM Overview

- Solution architecture

Agent deployment and configuration (based on the discovery call)

- Setting up accounts
- Deployment through GPO (if applicable)
- Sharing systems with user accounts
- Group policies
- Groups, tags and scopes

Custom implementation plan (As agreed)

How does this compare to Essential Onboarding?

In addition to the Essential Onboarding, Advanced Onboarding offers a complete and custom experience based on your precise IT monitoring and management needs. This is a good fit for customers with complex technical setup, and includes (but not limited to):

- Custom Cloud or REST API integrations
- SNMP device monitoring (routers, switches, printers etc.)
- Complex Alert configuration and setup
- Custom scripting and automation needs

Pulseway

For more information or further help contact us at
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