

# Getting Started with Pulseway Remote Desktop

## Index

- 1. About Pulseway Remote Desktop
- 2. Enabling Remote Desktop on your systems
- Downloading the Remote Desktop Client
   3.1. Getting started with Remote Desktop Client
- Downloading the Pulseway Dashboard
   Getting started with Remote Desktop on Pulseway Dashboard



#### 1. About Pulseway Remote Desktop

Remote Desktop enables you to connect to all your monitored Windows systems and control any remote or console session.

Connecting to the console session will allow you to take control of the computer as if you were sitting in front of it. On the other hand, if you connect to a Remote Desktop session you can assist users that are making use of the server resources through Remote Desktop (formerly known as Terminal Services).



### 2. Enabling Remote Desktop on your systems

Open up the Pulseway Manager on the system you wish to enable Remote Desktop access on.

🛃 Pulseway	Account System Server Modules Notifications Rules Plugins Available Features Devices Settings About
The service is running.	Account Details Username: pulseway @ Recover Username Password: ••••••• @ Reset Password Validate Account Change Password
Start Maintenance	Enterprise Server Use Enterprise Server (Use this option only if you have an enterprise server assigned to your account) Server Name: Computer Information
	Computer Name: Pulseway Virtual Machine Group Name: Building D2
	Account Management          Account Details       Manage Systems       Manage Devices

Click the "System" tab, and the click the "Remote Desktop" sub-tab.

Pulseway Manager 4.8						
🛃 Pulseway	Account         System         Server Modules         Notifications         Rules         Plugins         Available Features         Devices         Settings         About           General         Services         Network         Remote Desktop         Scheduled Tasks         Performance Counters         Web         File Browser					



Tick the "Enable Remote Desktop" check box. And then click "Apply" button at the bottom of the agent to save the settings.

Pulseway	Account System Server Modules Notifications Rules Plugins Available Features Devices Settings About General Services Network Remote Desktop Scheduled Tasks Performance Counters Web File Browser  Enable Remote Desktop
Click here to prevent ch	nanges 💿 Import Settings 🛜 Export Settings 🔇 Help 🛛 🔿 🖓 OK 🔹 Cancel Apply



#### 3.1 Downloading the Remote Desktop Client

Go to <u>https://www.pulseway.com/downloads</u>, click the "Desktop Apps" tab and download the appropriate "Remote Desktop Client".

🛃 Pulseway						
☆ FEATURES   ENTERI	PRISE PRICING DOWN	OADS API	SUPPORT	MORE 🗸	Account 🖵 My Systems	
Home / Downloads	ktop Apps API // lugins	Documentation				
Remote Desktop Client				<ul> <li>Pulseway Remote Desktop Client for Windows (64 bit)</li> <li>Pulseway Remote Desktop Client for Windows (32 bit)</li> </ul>		
📲 Dashboard				초 Pulseway Dashboard for W 초 Pulseway Dashboard for W	indows (64 bit) indows (32 bit)	

# 3.2 Getting started with Remote Desktop Client

Open up the Remote Desktop Client on your computer. From the Client you will be able to see all systems that have Remote Desktop enabled.

To get started with a Remote Desktop session, right-click on the system you want to connect to and click "Start Remote Desktop Session".

For more information, watch this video: <a href="https://youtu.be/mV8HNDp\_PrY">https://youtu.be/mV8HNDp\_PrY</a>





#### 4.1 Downloading the Pulseway Dashboard

Go to <u>https://www.pulseway.com/downloads</u>, click the "Desktop Apps" tab and download the appropriate "Dashboard".

A FEATURES V ENTERPRISE PRICING DOWNLOADS API V SUPPORT MORE V	A My Account 🛛 My Systems	
Home / Downloads Agents Mobile Apps Desktop Apps A) / Plugins Documentation		
Remote Desktop Client     A Pulseway Remote Desktop     A Pulseway Remote Desktop     A Pulseway Remote Deskto     A Pulseway Remote Deskto     A Pulseway Remote Desktop	op Client for Windows (64 bit) <del>op Client for Windows</del> (32 bit) r Windows (64 bit)	
Dashboard     A Pulseway Dashboard for	r Windows (32 bit)	

#### 4.2 Getting started with Remote Desktop on Pulseway Dashboard

Open up the Pulseway Dashboard on your computer and right-click on a Remote Desktop Enabled system you wish to connect to. Click "Remote Desktop" to get started with your connection.

